

Annual Report 2015



Greater Nashua Mental Health Center

Our Vision

To create an integrated mental health system, driven by knowledge, that provides high quality, cost-effective treatment.

To eliminate the stigma surrounding mental illness and barriers to care through education and outreach efforts.

To develop an effective community mental health system that serves its residents by preventing, treating and enhancing recovery from mental illness.

To collaborate with our fellow citizens in creating a community-wide system of care that ensures access, reduces redundancy, and enhances the mental and emotional health of our community.



A Message from our new President & CEO

Having been with the agency only a short time now, I can take no credit for the many accomplishments and challenges that GNMHC has successfully met during this past year. This report highlights several of those, including an increase in the number of persons served this past year, while containing costs and building the infrastructure necessary for future success.

I think it is safe to say that we are in a time of significant change. Change on a national level with the passage of healthcare reform legislation that is driving the triple aim of: improved health outcomes, reduced cost, and improved consumer satisfaction; change on a state-wide level with the transition to Medicaid managed care; and change on an agency level with the transition in leadership to assist the organization to effectively meet those challenges and opportunities that all this change represents. I'm fortunate to be working with a very dedicated group of Board and Staff members that are committed to serving this community and effectively meeting its behavioral health needs. We will need all of this collective talent and enhanced collaborative efforts with allied community agencies and individuals to continue to be successful in the future.

I look forward to getting to know even more of you in the Greater Nashua community and to working with you to make our agency and our community even stronger in the coming years.

Our Mission

Greater Nashua Mental Health Center at Community Council works with the community to meet the mental health needs of its residents by providing evaluation, treatment, resource development and education.

Officers

James S. Fasoli	Chair
Edmund Sylvia	Vice Chair
Jone LaBombard	Secretary
Marie Tule, C.P.A.	Treasurer
Craig Amoth	President & CEO

Board of Directors

Emily Blatt
Pamela Burns
Sanders F. Burstein, MD
Christine M. Furman
Kathie Rice Orshak, MA
Elizabeth Sheehan
Mary Ann Somerville
Tanya L. Spony, Esq.

Statistics By Program

- 2,239 individuals received Adult Out Patient Services
- 1,154 children, adolescents and their families received services through our Child and Adolescent Program
- 65 children received services through our Child Act Program
- 493 individuals attended our Child Impact classes
- 46 families received services at the Visitation Center
- 323 individuals were served by our Elder Services
- 284 individuals received services through the REAP Program
- 429 individuals used our Emergency Services
- 38 individuals received services through the Young Adult Program
- 114 individuals participated in our Vocational Services
- 1,316 individuals received Community Support Services
- 317 individuals received Substance Misuse Services
- 106 individuals services from Adult Act Program
- 85 deaf or hard-of-hearing adults and children received services through our Deaf Services Team
- 182 individuals received residential placement services through our Housing Program

Revenues

State Funding	867,262
Patient Funding	691,437
Private Insurance	543,370
Medicaid	8,698,666
Medicare	554,662
Other Program Revenue	178,934
Federal Grants	282,353
Charitable Income	21,000
Municipal	68,229
Other Revenue	152,589

Total Revenues 12,058,502

Expenses

Salaries & Benefits	8,508,560
Staff Dev. & Training	36,313
Professional Fees	1,649,340
Occupancy Fees	185,068
Operating Expenses	1,171,010
Facilities Maintenance	339,737
Insurance	346,867

**Total Expenses 12,236,895
(178,393)**

Total Served in all programs FY 2015 by Town

Amherst	64	Litchfield	70	Mont Vernon	21
Brookline	37	Mason	8	Nashua	3,200
Hollis	64	Merrimack	278	Other	1,307
Hudson	406	Milford	252	Total	5,717